

FEBRUARY 2015

ELM PARK

www.elmpark.org



Professionally Managed by Keystone Pacific Property Management, Inc. - 16775 Von Karman, Ste. 100, Irvine, CA 92606

SEE SOMETHING, SAY SOMETHING

If you see people trespassing in and around the pool area or who are jumping the fence or coming through the exit gates to gain access to areas that are designated for homeowners, families and their guests please contact Rialto PD. Please keep a watchful eye for anyone you notice who is not an Elm Park resident. Text any suspicious activity **directly to the Rialto Police Department**, text RIALTO and your tip to 847411 (tip411), or call the Rialto PD 909-820-2550 or email Lieutenant Andy Karol akarol@rialtopd.com. Let's keep the community safe for all residents!

SERVE YOUR COMMUNITY!

The Association is looking for volunteers to serve on the Board of Directors. This is a short term commitment and takes about 2-3 hours of your time every quarter. If you would like more information, please call Gloria Vizzini at 949-838-3227 or email her at kporritt@keystonepacific.com.



CHRISTMAS IS OVER

Reminder that all Christmas type decorations should have been removed no later than January 15, 2014. If you still have lights or decorations up you may receive a courtesy reminder from Management.

VISIT [www.\(Insert Assoc. website address\).org!](#)

Log onto the community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your account online
- Pay your HOA bill online

Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.



BOARD OF DIRECTORS:

President: Rafael Trujillo
Vice-President: Veronica Jimenez
Treasurer: Getachew Kiros
Secretary: Darlene Henderson
Member-at-Large: VACANT

NEXT BOARD MEETING:

DATE: Wednesday, April 15, 2015
Time: 6:30 P.M.
Location: Fire Station 203
1550 N. Ayala, Rialto 92376

The final agenda will be posted at the pool. You may also obtain a copy of the agenda by contacting management at 949-838-3227.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Kaylin Porritt
Phone: 949-838-3227
kporritt@keystonepacific.com

Emergency After Hours: 949-833-2600
Fax: 949-833-0919

COMMON AREA ISSUES:

Jeanette Mendoza
Phone: 949-838-3264
jmendoza@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 949-838-3239
architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee
30 Enterprise
Aliso Viejo, CA 92656
949-588-0711 or 800-698-0711
949-215-9815-Fax

POOL KEYS & POOL TAGS:

Phone: 949-838-3264



FEBRUARY 2015 REMINDERS

- **Keystone Pacific Closed in Observance of President's Day - Monday, February 16th**
For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.
Please call 9-1-1 for life-threatening emergencies.
- **Trash Pick-Up Day - Wednesday**
Please remove trash cans from the common areas after this day.
- **Wednesday, April 15 - Board Meeting @ 6:30**
Location: Fire Station 203
1550 N. Ayala St. Rialto, CA 92376



SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email.

To sign up, please register from the "Update My Profile" page once you have logged into your billing account at www.keystonepacific.com.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customer care@keystonepacific.com to request an ACH application.

GARAGE CAPACITY

Reminder to keep your garages for parking not storage. The Elm Park rules and regulations state that each Owner shall keep in his/her garage readily available for parking of permitted vehicles and shall not store any goods or materials therein, nor use any portion of the garage for a workshop or other use if such storage or use would prevent said Owner from parking the number of vehicles therein for



SAFETY REMINDERS

The Elm Park Board Members, elected by the community, serve to uphold the CC& R's (Covenants, Conditions & Restrictions) and community adopted guidelines. Each homeowner and resident should stay familiar with these guidelines. Our property management company, Keystone Pacific Property Management, Inc., is available at anytime to clarify any of your questions or concerns.

- Obey posted speed limits.
- No fire lane parking.
- Be a responsible pet owner and pick up after your pet.
- Keep your yard mowed, edged and pull weeds in the planters.

Know where your gas & water shut off valves are located, in case of emergency.



OVERWATERING

Please be aware of the drought situation the State of California is currently facing and run your irrigation to see if there are any broken sprinkler heads or unnecessary water run off. If you notice a very wet sidewalk or water in the gutter you are over watering your front lawn and the timing of your irrigation needs to be adjusted. Every drop is precious and costs you money as it flows down the drain and not into your landscaping.