

March 2015

ELM PARK

www.elmpark.org



Professionally Managed by Keystone Pacific Property Management, Inc. - 16775 Von Karman, Ste. 100, Irvine, CA 92606

APRIL 15, 2015 ANNUAL ELECTION

SEND IN YOUR BALLOT TODAY

- Fill out the Ballot – vote for your choice of directors.
- Place the Ballot in the plain white envelope.
- Place the plain white envelope in the manila envelope.
- Write your name and address on the upper left hand corner and **SIGN YOUR NAME** under your address. The signature is required for your ballot to be considered valid.
- The manila envelope has been addressed and postage is paid. Mail it back to Keystone Pacific Property Management, Inc. as soon as possible to help the Association achieve quorum!

GARDEN TIPS

MAINTENANCE

- Clean out old flower and vegetable beds. Rake away any mulch that looks diseased.
- Prune flowering trees and shrubs after they bloom. Remove damaged limbs. Prune fruit trees so that centers are airy and open to light.
- Spray for aphids, mites and thrips. Check the undersides of leaves and new growth. Get rid of any snails or slugs.

PLANTING

- Choose annuals and perennials that are healthy. Divide summer and fall flowering perennials after the last frost.
- Plant new trees. Water and mulch during the tree's youth.
- Plant flowering shrubs, grouping similar colors for maximum impact. In late spring, prune and shape for next year's blossoms.

ARCHITECTURAL PROCEDURE

Please keep in mind that before you make any exterior alterations to your home or decide to paint, even if it is the same color, you must complete an architectural application and submit to the Architectural Committee for review and approval. Please be sure to include any pamphlets, color samples, literature or pictures of the improvements you are requesting be approved.

Notes:

When submitting the application, please be sure and provide **three complete sets**. If your architectural application is for exterior paint, please make sure to include the color samples.

The Architectural Committee will be reviewing applications the first Thursday of each month ONLY!

BOARD OF DIRECTORS:

President: Rafael Trujillo

Vice-President: Veronica Jimenez

Treasurer: Getachew Kiros

Secretary: Darlene Henderson

Member-at-Large: VACANT

NEXT BOARD MEETING:

DATE: Wednesday, April 15, 2015

Time: 6:30 P.M.

Location: Fire Station 203

1550 N. Ayala, Rialto 92376

The final agenda will be posted at the pool. You may also obtain a copy of the agenda by contacting management at 949-838-3227.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Kaylin Porritt

Phone: 949-838-3227

kporritt@keystonepacific.com

Emergency After Hours: 949-833-2600

Fax: 949-833-0919

COMMON AREA ISSUES:

Jeanette Mendoza

Phone: 949-838-3264

jmendoza@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/WEBSITE LOGIN:

Phone: 949-833-2600

customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 949-838-3239

architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee

30 Enterprise

Aliso Viejo, CA 92656

949-588-0711 or 800-698-0711

949-215-9815-Fax

POOL KEYS & POOL TAGS:

Phone: 949-838-3264

March 2015 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Wednesday
Please remove trash cans from the common areas after this day.
- Wednesday, April 15 - Board Meeting @ 6:30 P.M.
Location: Fire Station 203
1550 N. Ayala St. Rialto, CA 92376



SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email.

To sign up, please register from the "Update My Profile" page once you have logged into your billing account at www.keystonepacific.com.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customer care@keystonepacific.com to request an ACH application.

WHO TO CALL?

Need to make a call to the Association's Management company and we have no idea who we really need to speak to? Below is a list of areas of concern and the appropriate person to speak/department to speak to:

- Common Area Maintenance Issue – Jeanette Mendoza (949) 838-3264.
- Proof of Insurance – LaBarre/Oksnee Insurance (949)-588-0711
- Billing Questions – Accounts Receivable (949) 833-2600.
- Architectural Inquiries – Architectural Desk (949) 838-3239
- All other inquiries – Kaylin Porritt (949-) 838-3213



SCOOP THE POOP

Besides being a nuisance, uncollected dog waste is a serious problem for Elm Park. Next time you're tempted to leave your dog's droppings on the lawn, please remember these facts:

- The Environmental Protection Agency is becoming aggressive about enforcing the Clean Water Act. Our association could be fined if dog waste goes uncollected.
- Uncollected dog waste may lead to a special assessment. If fined by the EPA, the association could face a potential special assessment that would be levied against all members – not just dog owners.
- The appearance and quality of the common areas are known to affect home sales – not just for how much they sell, but how quickly.

LOVE YOUR DOG, LEASH YOUR DOG

We love dogs – we really do. That's why the association is committed to enforcing the county leash law on association property. According to the U.S. Humane Society, an unleashed dog has an average life span of less than four years? Allowing your dog to run free threatens your dog's health, welfare, and the happiness it brings to you.

We also love our community. That's another reason the association is committed to enforcing the county leash law – so all residents may enjoy our community.

We trust we can count on you for voluntary compliance with the leash law. We don't like to call animal control, but we won't have any choice if your dog is running free.