

September 2015

ELM PARK

www.elmpark.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 16775 Von Karman, Ste. 100, Irvine, CA 92606

REMOVE TREE STAKES

Please remove all tree stakes from any trees that are over 5 years old. For any trees younger be sure to check the ribbon on a regular basis. If the bark begins to grow around the tape, it could ultimately weaken the tree by cutting off the vascular system of the tree like a Band-Aid wrapped too tightly around a baby's finger. Ouch!



POOL MONITOR UPDATE

The Pool Monitor program for the Association will end Labor Day weekend. The Elm Park Board of Directors will review the pool monitor program and revisit any homeowner suggestions for next summer to improve the safety and security of the pool area. If you have any suggestions to improve security please contact kporritt@keystonepacific.com. All suggestions will be presented at the next Board meeting.

DOGS ON THE LOOSE!

There have been dogs seen running loose in the community. This is a safety concern, especially for parents with young children. We ask that you always keep your dog controlled on a leash when in the common areas and properly secure them before you leave your home every time. Homeowners are encouraged to call Rialto Animal Control at (909) 820-2550 if a dog is seen loose in the common areas of the community.



FRIENDLY REMINDERS

Homeowners, if you are renting out your property, please ensure that your tenants have a copy of the *Rules and Regulations* and adhere to them. As the homeowner, you are ultimately responsible for their actions. If you do not have a copy of the Rules and Regulations, please contact Keystone Pacific Property Management at (949) 838-3227, and one will be provided to you.

BOARD OF DIRECTORS:

President: Rafael Trujillo
Vice-President: Veronica Jimenez
Treasurer: Getachew Kiros
Secretary: Darlene Henderson
Member-at-Large: VACANT

NEXT BOARD MEETING:

Date: Wednesday, October 21, 2015
Time: 6:30 P.M.
Location: Fire Station 203
1550 N. Ayala, Rialto 92376

The final agenda will be posted at the pool. You may also obtain a copy of the agenda by contacting management at 949-838-3227.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Kaylin Porritt
Phone: 949-838-3227
kporritt@keystonepacific.com

Emergency After Hours: 949-833-2600
Fax: 949-833-0919

COMMON AREA ISSUES:

Jeanette Mendoza
Phone: 949-838-3264
jmendoza@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 949-838-3239
architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee
30 Enterprise
Aliso Viejo, CA 92656
949-588-0711 or 800-698-0711
949-215-9815-Fax

POOL KEYS & POOL TAGS:

Phone: 949-838-3264

September 2015 REMINDERS

- **Keystone Pacific Closed in Observance of Labor Day - Monday, September 7th**

For after-hours association maintenance issues, please call (949) 833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

- **Trash Pick-Up Day - Wednesday**
Please remove trash cans from the common areas after this day.
- **Wednesday, October 21st - Board Meeting @ 6:30 P.M.**
Location: Fire Station 203, 1550 N, Ayala Dr. Rialto, CA. 92376



A MEMBERS RIGHT TO PRIVACY

California Civil Code allows a member to request to be removed from the membership list to prevent release of their private contact information to a member requesting the membership list. In order to opt-out of the membership list, you must notify the Association **in writing**. If you choose to opt-out of sharing your name, property address, email address and mailing address under the membership list, the opt-out designation shall remain in effect until changed by you, by written notification to management. If you wish to opt-out, please complete the Opt-Out Form on our website at: <http://www.kppm.com/forms/opt-out.php>.

BACK TO SCHOOL!

With school starting, now is a good time to talk to your children about safety. The following is a checklist for you to share with your child.

- Be sure your child knows his or her phone number and address, your work number, the number of another trusted adult and how to use 9-1-1 for emergencies.
- Plan a walking route to school or the bus stop. Choose the most direct way with the newest street crossings. Test the route with your child and be sure to tell your child not to walk through parks, vacant lots or fields.
- Teach your children, whether walking or biking to school, to obey all traffic signals and signs.
- Make sure your children walk to and from school with a friend, neighbor, brother or sister.
- Teach your children never to talk to strangers or accept rides or gifts from strangers. Remind them that a stranger is anyone they do not know.

IMPORTANT NUMBERS

The City of Rialto: (909) 820-2525

Non Emergency Hotline: 2-1-1

Graffiti Hotline: (909) 820-2670

Rialto Police Department: (909) 820-2526

Lieutenant Andy Karol: (909) 820-2550

Rialto Fire Department: (909) 820-2501



VISIT www.elpark.org!

Log onto the community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your account online
- Pay your HOA bill online



Should you have problem logging onto the community website, please call Customer Care at (949) 833-2600.