

July 2017

ELM PARK

www.elmpark.org



Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

POOL TAGS

All residents must have a pool tag to use the pool. Homeowners that do not have a red pool tag are to contact Management at 949-838-3254 or go on elmpark.org to download pool tag form. Please send the pool tag form with proof of residency to Bryn Kirkpatrick at bkirkpatrick@keystonepacific.com.

POOL MONITOR

Beginning on 5/27/17 Elm Park will have a pool monitor for 6 hours a day and 6 days a week until Labor Day. Shield Platinum Protection is the provider of the pool monitor and security patrol for the Association. If you have any questions please contact management.

NEW COMMUNITY ASSOCIATION MANAGER

Your community has a new Community Association Manager. Please feel free to contact Bryn Kirkpatrick at (949) 838-3261 or bkirkpatrick@keystonepacific.com for the following items:

- ◆ Questions or concerns regarding Elm Park
- ◆ Reports of violations seen within the Community
- ◆ Items in need of repair or attention
- ◆ Suggestions for improving the Community
- ◆ Information on Board Meetings

Your community also has a new Associate Community Association Manager. Please contact the associate at (949) 838-3254.

- ◆ BBQ area reservations
- ◆ Common area maintenance items
- ◆ Obtaining a copy of the architectural application
- ◆ Purchasing a new Pool Key, Gate Remote or Pool Tag

FIREWORKS

Fireworks are allowed in the City of Rialto; however, they must be "safe and sane" fireworks. Any illegal fireworks are NOT allowed and will be strictly enforced with ticketing and fines by the Rialto Police Department. Please be mindful of small children and neighborhood pets – use caution when lighting fireworks in the street and always look around to be sure there will not be any cause for concern. You are also responsible for picking up all the firework remnants left in the street.

BOARD OF DIRECTORS:

President: Veronica Jimenez

Vice-President: Getachew Kiros

Treasurer: Eric Efueng

Secretary: Carlos Fuentes

Member-at-Large: Vacant

NEXT BOARD MEETING:

DATE: Wednesday, July 19, 2017

Time: 6:30 P.M.

Location: Fire Station 203

1550 N. Ayala,

Rialto, CA 92376

The final agenda will be posted at the pool. You may also obtain a copy of the agenda by contacting management at 949-838-3261.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Bryn Kirkpatrick

Phone: 949-838-3261

bkirkpatrick@keystonepacific.com

Emergency After Hours: 949-833-2600

Fax: 949-833-0919

COMMON AREA ISSUES:

Phone: 949-838-3254

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customercare@keystonepacific.com

ARCHITECTURAL DESK:

architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee

30 Enterprise

Aliso Viejo, CA 92656

949-588-0711 or 800-698-0711

949-215-9815-Fax

POOL KEYS & POOL TAGS:

Phone: 949-838-3254

July 2017 REMINDERS

- Keystone Pacific Closed in Observance Independence Day - Tuesday, July 4th
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day – Wednesday
Please remove trash cans from the common areas after this day.
- Wednesday, July 19, 2017 - Board Meeting @ 6:30 P.M.
Location: Fire Station 203
1550 N. Ayala, Rialto

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Update My Profile" page once you have logged into your billing account at www.kppmconnection.com.

POOL RULES REMINDER

Pool Facility Hours: 6:00 AM to 10:00 PM Sunday - Thursday & 6:00 AM to 11:00 PM Friday & Saturday

- Pool guests must sign in and out with the pool monitor.
- No trespassing, jumping the gate or leaving the gate propped open.
- No gum in pool area.
- No skateboards/bicycles/tricycles/skates/roller blades/ scooters or the like inside fenced area.
- No toys in pool area.
- No glass bottles or other glass containers/objects inside fenced area.
- No pets or animals inside fenced area.
- No unduly loud or disturbing noise inside the fenced area.
- No diving from benches, tables or other facility structures inside the fenced area.
- No rafts, inflatable toys, or diving rings during busy periods, which shall be at the discretion of the roving patrol. Lifejackets are always allowed.
- No smoking.
- No pool furniture in the pool.
- Alcohol is strictly prohibited in the pool area.
- Anyone urinating or defecating in the pool is subject to immediate removal from the pool and pool area and imposition of appropriate discipline, after notice and hearing, which may include suspension of privileges to use pool area facilities, monetary penalties and charging residents with all costs of draining and cleaning of pool. Residents are also subject to discipline, including but not limited to, imposition of fines, for such actions by themselves or their guests.

Please see Section 9 of Elm Park Rules and Regulations for complete listing of pool/spa rules.

It is in the communities best interest to make the pool a safe and clean environment for all homeowners to enjoy.

If there are illegal activities or trespassing at the pool area please contact the Rialto Police Department at 909-820-2550

NEW PORTAL LAUNCHING



WWW.KPPMCONNECTION.COM

At Keystone Pacific, we are constantly striving to provide our clients the highest level of customer service and a superior management experience. In July, we will modernize the look of our portal to enable new exciting features within the next year. The new portal may look different, but it retains all of the features you currently use. The launch of our new look is just the first step in offering you the best-in-class tools so that you can manage your account in a way that suits your busy life. Stay tuned for more updates on exciting new features.

USE ON ALL DEVICES

Our new website will be available on all devices; including desktops, tablets and smart phones.



LOGIN INFORMATION

Please log in to www.kppmconnection.com using your email address and password. If you have not registered, please have your billing statement available to enter in the required information.



NEED ASSISTANCE?

STARTING JULY 15TH
Extended Customer Service Hours
9:00 AM to 9:00 PM
Customer Care: (949) 833-2600 or
customer care@keystonepacific.com

