

August 2017

ELM PARK

www.elmpark.org



Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

NEW COMMUNITY ASSOCIATION MANAGER

Your community has a new Community Association Manager. Please feel free to contact Lindsey Latham at (949) 838-3283 or llatham@keystonepacific.com for the following items:

- ◆ Questions or concerns regarding Elm Park
- ◆ Reports of violations seen within the Community
- ◆ Items in need of repair or attention
- ◆ Suggestions for improving the Community
- ◆ Information on Board Meetings

Your community also has a new Associate Community Association Manager. Please contact the Hannah Rangel at (949) 838-3254.

- ◆ Common area maintenance items
- ◆ Obtaining a copy of the architectural application
- ◆ Purchasing a new Pool Key, Gate Remote or Pool Tag

POOL MONITOR

Reminder - Elm Park will have a pool monitor for 6 hours a day and 6 days a week until Labor Day. Shield Platinum Protection is the provider of the pool monitor and security patrol for the Association. If you have any questions please contact Management. Reminder that your pool tag needs to be shown to the pool monitor when on duty.

POOL TAGS

All residents must have a red pool tag to use the pool. Homeowners that do not have a red pool tag are to contact Management at 949-838-3254 or go on elmpark.org to download pool tag form. Replacement red pool tags are available for a cost of \$25.00 for two pool tags per household. Please send the pool tag form with proof of residency and payment to Hannah Rangel at hrangel@keystonepacific.com.

TENANT REMINDER

If you are a homeowner that is renting out your property, please remind your tenants to be courteous of other residents in the community and to abide by the Association's Governing Documents. It is a good idea to give your tenants a copy of the Rules and Regulations and even a copy of the monthly newsletter!

BOARD OF DIRECTORS:

President: Veronica Jimenez
Vice-President: Getachew Kiros
Treasurer: Eric Efueng
Secretary: Carlos Fuentes
Member-at-Large: Vacant

NEXT BOARD MEETING:

DATE: Wednesday, October 18, 2017
Time: 6:30 P.M.
Location: Fire Station 203
1550 N. Ayala,
Rialto, CA 92376

The final agenda will be posted at the pool. You may also obtain a copy of the agenda by contacting Management at 949-838-3283.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Lindsey Latham
llatham@keystonepacific.com
Phone: 949-838-3283

Emergency After Hours:
949-833-2600

COMMON AREA ISSUES:

Hannah Rangel
hrangel@keystonepacific.com
Phone: 949-838-3254

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customer@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee
30 Enterprise
Aliso Viejo, CA 92656
949-588-0711 or 800-698-0711
949-215-9815-Fax

POOL KEYS & POOL TAGS:

Phone: 949-838-3254

August 2017 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day – Wednesday
Please remove trash cans from the common areas after this day. Reminder that all trash cans must be stored behind your gate, 12 hours after pick up.
- Wednesday, October 18, 2017 - Board Meeting @ 6:30 P.M.
Location: Fire Station 203
1550 N. Ayala, Rialto

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Update My Profile" page once you have logged into your billing account at www.kppmconnection.com.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customer care@keystonepacific.com to request an ACH application.

POOL RULES REMINDER

Pool Facility Hours: 6:00 AM to 10:00 PM Sunday - Thursday & 6:00 AM to 11:00 PM Friday & Saturday

- Pool guests must sign in and out with the pool monitor.
- No trespassing, jumping the gate or leaving the gate propped open.
- No gum in pool area.
- No skateboards/bicycles/tricycles/skates/roller blades/ scooters or the like inside fenced area.
- No toys in pool area.
- No glass bottles or other glass containers/objects inside fenced area.
- No pets or animals inside fenced area.
- No unduly loud or disturbing noise inside the fenced area.
- No diving from benches, tables or other facility structures inside the fenced area.
- No rafts, inflatable toys, or diving rings during busy periods, which shall be at the discretion of the roving patrol. Lifejackets are always allowed.
- No smoking.
- No pool furniture in the pool.
- Alcohol is strictly prohibited in the pool area.
- Anyone urinating or defecating in the pool is subject to immediate removal from the pool and pool area and imposition of appropriate discipline, after notice and hearing, which may include suspension of privileges to use pool area facilities, monetary penalties and charging residents with all costs of draining and cleaning of pool. Residents are also subject to discipline, including but not limited to, imposition of fines, for such actions by themselves or their guests.



Please see Section 9 of Elm Park Rules and Regulations for complete listing of pool/spa rules.

It is in the communities best interest to make the pool a safe and clean environment for all homeowners to enjoy.

If there are illegal activities or trespassing at the pool area please contact the Rialto Police Department at 909-820-2550