

March 2020

ELM PARK

www.elmpark.org



Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

ARE YOU DELINQUENT?

The Board and Management would like to remind all members of the Association that not paying your monthly assessments can result in severe monetary penalties including, but not limited to, the Association foreclosing on your property. If you are delinquent please don't ignore it! The Board is willing to work with homeowners that have fallen behind on their assessments.

LANDSCAPE MAINTENANCE

Please remember that it is each homeowner's responsibility to make sure that the landscaping at their home, looks its very best. Mowing, trimming and weeding should be done on a regular basis. Check the irrigation system for leaks and adjust the timers as needed. Again, we are asking each homeowner to do their part in keeping the Association looking its very best. Remember, it's not fair to your neighbors if you let your landscaping deteriorate. As a courtesy, if you have a gardener, please remind them to use the correct trash can and do not dispose waste/clippings in your neighbors trash cans. A well-maintained community brings up the value of the homes for everyone!

PARKING REFRESHER

Many homeowners have expressed their concern with the parking throughout the Elm Park Community. One way to assist in making room for all homeowners is clean out your garage. Please understand that your garage is NOT to be used for storing items. You must be able to park your vehicles in your garage.

Take a minute and review the following parking rules.

- No parking in the any fire lanes.
- Park facing the right direction on the street.
- Don't block the sidewalk or neighbors driveway.
- Do not park within 15 feet of the fire hydrants.
- Use your garage for parking your cars, not storage.
- Be considerate of others when parking in the community.



BOARD OF DIRECTORS:

President: Veronica Jimenez
Vice-President: Getachew Kiros
Treasurer: Eric Efueng
Secretary: Carlos Fuentes
Member-at-Large: Leroy Clemons

NEXT BOARD MEETING:

DATE: Wednesday, April 15, 2020

Time: 6:30 P.M.

Location: Panera Bread

1345 W Renaissance Pkwy,
Rialto, CA 92376

The final agenda will be posted at the pool. You may also obtain a copy of the agenda by contacting Management at 909-297-2554.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Sarah Buel

sbuel@keystonepacific.com

Phone: 909-297-2559

Emergency After Hours:

909-297-2550

COMMON AREA ISSUES:

Fawne Adams

fadams@keystonepacific.com

Phone: 909-297-2558

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 909-297-2550

customer@keystonepacific.com

INSURANCE BROKER:

Roy Palacios Insurance Agency

26081 Merit Circle, Suite 101

Laguna Hills, CA. 92653

949.582.0964—Office

949.582.0655—Fax

POOL KEYS & POOL TAGS:

Phone: 909-297-2558

March 2020 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Wednesday
Please remove trash cans from the common areas after this day.
- April 15, 2020 - Board Meeting @ 6:30 P.M.
Location: Panera Bread

HOMEOWNER ASSESSMENT CHANGE

Effective immediately, the payment address for assessments is:

PO BOX 513380
Los Angeles, CA 90051-3380



LETTERS FROM THE ASSOCIATION

Management is on site twice a month to complete property inspections and this will sometimes generate letters to homeowners. These letters may require you to clean areas in the front of your yard or correct a CC&R Violation. Here are some helpful tips in dealing with these friendly reminders!

- Please do not be upset! No one likes to receive these letters but remember a courtesy letter is just that, a courtesy. From time to time, a friendly reminder is sent to you letting you know that an item needs to be addressed.
- Proactive maintenance eliminates violations before they happen. Put away stored items that don't belong in front of your home and pull your weeds. Keep your neighborhood looking good. This helps protect YOUR property values!
- Please do not ignore the Association's request! Homeowners are sent a courtesy letter, if the violation continues, then a 2nd letter giving a time frame to correct the violation is sent. If a homeowner still does not correct the violation, a 3rd letter will be sent after which the owner will be called to a hearing before the Board! Correct violations immediately and/or call your Manager to discuss the matter.
- Occasionally mistakes are made and a letter is sent in error. Just simply contact Management to discuss the letter.
- As a friendly reminder, if you ignore requests and do get a hearing notice, fines may be imposed. Please don't let it get to that point. Let's keep our community a beautiful place to live!

PROTECT OUR COMMON AREA

In the past months the Association has incurred additional expenses due to vandalism on the pedestrian gates and drive through gates. Please be aware the Association has a strict budget to adhere to, these additional expenses add up, which in turn can cause your monthly assessments to increase. The Board is asking for your help to prevent the gates from being vandalized. Please keep an eye on the gates, restrooms and all other common area items as they belong to you, the homeowner! Please immediately report any vandalism to Management or contact the police if you see any activity that could be considered vandalism.